

Sofia University "St. Kl. Ohridski"
Department of Library and Information Studies and Cultural Policy
Faculty of Philosophy

Course: E-government

Lecturer:

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Annotation

The curriculum of the course concluded main concepts and ideas for the e-government; development of the e-government through Europe and behind Europe and main problems connected with e-government.

The course acquaints the students with the modernization process of public administration and focused the e-government model.

The influence of new technologies in the local government and public administration is the one of most important view point of the course.

Main part of the course discussed the EU and non-EU information policy, official documents, good practice and presents comparative analysis within different countries models.

CURRICULUM

1. Information Society development.
2. E-government – concepts, definitions, models. SHEL model.
3. Development of e-government. Stages / phases of development of e-government. Services on a one-stop shop. Relationships between the participants in e-government (G2G; G2C; G2B).
4. European Information Policy. E-government policy – legislation, strategies, programs, main projects and initiatives.
5. E-government in Europe – overall vision, statistics, comparative analysis.
6. E-services in e-governmnet – description, statistics, development. 20 indicative e-services /EU model/.
7. E-government in Bulgaria – development, strategies, government programs, legal documents, etc.

8. E-services in the Bulgarian e-government – analysis of the current situation (<http://www.e-gov.bg>)
9. E-government in local government – municipalities /case of Bulgaria/.
10. E-government in the Western Balkans.
11. E-government behind EU – USA, Canada, New Zealand and other countries.
12. Best practices and models in e-governmnet.
13. E-Inclusion; Digital divide; Information Literacy; e-Access; e-Accessibility – problems, reactions, projects and initiatives.
14. Factor Model of the success and the failure of the e-government strategies.
15. The future of e-governmnet.

Literature

1. Communication from the Commission to the Council and the European Parliament and to the Economic and Social Committee and the Committee of Regions Europe's Way to the Information Society - An Action Plan, COM(94) 347 final, Brussels, 19.07.1994
2. Communication from The Commission to The Council, The European Parliament, The European Economic and Social Committee and The Committee of The Regions. The Role of eGovernment for Europe's Future {SEC(2003) 1038 }, Brussels, 26.9.2003 COM(2003) 567 final
3. Devadoss, P. R. et al. Structural Analysis of E-government Initiatives: A Case Study of SCO. // Decision Support Systems, 34, 2002, p. 253–269.
4. eEurope 2005 Mid-term Review.
<http://europa.int/information_society/eeurope/2005/all_about/mid_term_review/text_en.htm>
5. eEurope 2005: An information society for all, Action Plan to be presented in view of the Sevilla European Council (June 2002), Com(2002) 263 final,
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6. eEurope: An Information Society For All Communication on a Commission Initiative for the Special European Council of Lisbon, 23 and 24 March 2000. < http://www.europestandards.org/Docs/eeurope_initiative.pdf>
7. Electronic Government Task Force of State of Texas, TexasOnline: A Feasibility Report on Electronic Government. (2001).. <<http://www.dir.state.tx.us/egov/>>,>
8. Fang, Zhiyuan. E-government in Digital Era: Concept, Practice and development.// International Journal of the Computer, the Internet and Management, 10, 2002, No.2, p.1-22.
9. Heeks, R. A Factor Model for eGovernment Success and Failure.
<<http://www.egov4dev.org/causefactor.htm>>

10. Kaylor, Charles. The State of eGovernment in the US: Benchmarking the Progress of Localities. Public Sphere Information Group, (2004). <http://www.psigroup.biz/resources/US%20Muni%20eGov-eGovConf-OSU-03-04.pdf>,
11. Laitner, Ch. eGovernment in Europe: The State of Affairs.. // International Journal of Communication Law and Policy, Issue 8, Winter 2003/2004. <http://www.digital-law.net/IJCLP/8_2004/pdf/leitner-paper-ijclp-page.pdf>.
12. Melitski, Jim The World of E-government and E-governance, (2001). <<http://www.aspanet.org/solutions/The World of E-government and E-governance.htm>>
13. Recommendation of the Committee of Ministers to member states on electronic governance, Rec(2004)15E/15, December 2004. <<https://wcd.coe.int/>>
14. Wimmer, M. A., Towards Knowledge Enhanced E-Government: Integration as Pivotal Challenge. Linz, September 2002. <http://www.iwv.jku.at/aboutus/wimmer/habilschrift.pdf>